

CENTRAL SERVICES SURVEY RESULTS (APRIL 2024)

OFFICE OF THE GENERAL COUNSEL

Number of Survey Responses:

Administrative Personnel	Licensed Personnel	Support Staff	All Employee Categories
5	1	4	10

Percentage of Positive Responses:

This table shows the percentage of positive responses to each question from each employee category. If the number of Question Responses from any given employee category is less than 5, N/A is displayed to preserve anonymity.

Question	Admin	Licensed	Support	All
Q1*: All departments are committed to addressing the needs of schools in a timely and professional manner.	40.0%	N/A	N/A	70.0%
Q2: My needs are addressed in a timely manner when I use services from other departments.	20.0%	N/A	N/A	60.0%
Q3: The interaction is professional when I use services from other departments.	80.0%	N/A	N/A	90.0%
Q4: Other departments show a commitment to addressing my needs when I use their services.	20.0%	N/A	N/A	60.0%
Q5: My department provides quality services to schools.	100.0%	N/A	N/A	100.0%
Q6: My department is responsive to the needs of schools.	100.0%	N/A	N/A	100.0%
Q7: Upon contact from a school, my department follows up with the school in a timely manner.	100.0%	N/A	N/A	100.0%

*For the question "All departments are committed to addressing the needs of schools in a timely and professional manner," n=695.